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MEMORY AROUND
THE CAMPFIRE

Time stood still whilst he silently observed the final moments of a meeting that had so far been very productive. It was now decision time.

At that particular moment, the decision makers broke into their own language, a language that no attendee understood. He observed the participants sitting patiently, awaiting the announcement, yet more importantly he 'heard' their silent disengagement.

With the meeting concluded, the coach posed the following question to the decision makers. What had the integration of the second language both demonstrated and exposed?

THE *e*MBER

Nothing or no-one can succeed in isolation. What can be the consequence of direct or indirect exclusion in business?